



ZiM
Centre for Information and Media Services

The Center for Information and Media Services (ZiM) is the central IT service provider of the University of Duisburg-Essen.

We support you in organizing your studies online. We operate online services, public PC pools, WIFI and university's e-learning platforms. We offer free software, media technology and much more.

ADDRESS

Campus Duisburg
Forsthausweg 2
47048 Duisburg

Campus Essen
Schützenbahn 70
45127 Essen

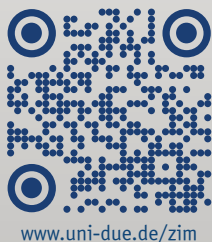
HOTLINE

Mon – Thu 8 am – 8 pm
Fri 8 am – 7 pm
Sat 10 am – 2 pm
Phone (DU) 0203 379 2221
Phone (E) 0201 183 4444
hotline.zim@uni-due.de

E-POINT

Campus Duisburg
Building LK (library)
Phone 0203 379 4242

Campus Essen
Building R09
(library GW/GSW)
Phone 0201 183 4444



www.uni-due.de/zim

WE ARE ON SOCIAL MEDIA



Follow us on Instagram or Facebook. We inform you about IT news, software offers and give tips and answers to technical questions.



www.instagram.com/zim_ude



www.facebook.com/uni.due.zim

LOOKING FOR A STUDENT JOB



We are looking for you!

We are always looking for student assistants (f/m/d) to support at the e-Point and in the various business areas. You can find all current vacancies on our career page. We are also happy to receive your initiative application.



Go to the career page here:
www.uni-due.de/zim/karriere

FURTHER INFORMATION



You can find more detailed information about the services listed here and many other services at:
www.uni-due.de/zim/studium.php



More ZIM info flyers can be found at:
www.uni-due.de/zim/flyer.php

UNIVERSITÄT
DUISBURG
ESSEN

Open-Minded

ZiM

Centre for Information and Media Services



YOUR
PATH
TO UNIVERSITY

WITH THE
SERVICES
PROVIDED
BY ZIM



UNIVERSITY ID

www.uni-due.de/zim/quick/46

The university ID is your key to all online services. With it you authenticate yourself for the services of the UDE with restricted access. You can unlock these services in the Selfcare Portal by changing your password.



RSS-FEEDS

www.uni-due.de/zim/quick/152

With the RSS news feeds of the ZIM you can follow all current messages, disturbances and safety tips from the ZIM simply and promptly.



VDI

www.uni-due.de/zim/quick/128

Via a „virtual desktop“ you have access to a Windows 10 PC through the PC pools at UDE with all software packages provided by ZIM. You can also use VDI on your private device.



DUE-CAMPUS

www.uni-due.de/zim/quick/154

Via the online service DuE-Campus you can, for example, create your timetable, view the course catalog or register for exams.



SUPPORT

www.uni-due.de/zim/quick/20

You can get help with PC problems and technical malfunctions via our ZIM hotline or at the e-Point. You can find the current opening and office hours online.



VIDEO CONFERENCING

www.uni-due.de/zim/quick/123
www.uni-due.de/zim/quick/124



bbb zoom

With Zoom and BBB (BigBlueButton) we offer two tools for video conferencing.



VIRUS PROTECTION

www.uni-due.de/zim/quick/34

To protect your own data, you should always use an up-to-date virus scanner, e. g. Windows Defender.



SOFTWARE

www.uni-due.de/zim/quick/122

We offer you free or strongly discounted software for your studies.



CAMPUS-APP MYUDE

www.uni-due.de/zim/quick/97

With myUDE we offer you the most important services of the UDE on your smartphone. myUDE is available for iOS and Android through the app stores.



VPN

www.uni-due.de/zim/quick/06

Some services of the UDE may only be used from the university network. In order to access the university network from home, you need to establish access via VPN.



E-MAIL

www.uni-due.de/zim/quick/5

As a student at UDE you will receive your own e-mail account. Your address is usually composed as follows: first name.last name@stud.uni-due.de. You can access your e-mail account via the webmail interface (webmailer.uni-due.de/).



MOODLE

www.uni-due.de/zim/quick/13

Many lecturers use the e-learning platform Moodle to support their courses. Here you can work online together with other students in forums, call up material on courses or take learning tests.



WIFI

www.uni-due.de/zim/quick/40

We offer a campus wide WIFI network on both UDE campuses via eduroam. After prior configuration, you can log in to the eduroam with your Uni-ID.



SCIEBO

www.uni-due.de/zim/quick/100

With Sciebo, we offer you 30 GB of cloud storage. You can synchronize your data with different devices and work on documents together with other students.



SELFCARE PORTAL

www.uni-due.de/zim/quick/26

In the selfcare portal you can make changes to the settings of your university ID, e.g. make settings for SPAM protection for your e-mail account.